

Customer Information – Winter Surcharge

Please be informed that the ice situation in Gulf of Finland is extra-ordinary for the time being. Our captains are reporting that some places neighbouring to the shallows have piles of packed ice up to 10 m.

Especially while snow is falling and visibility is very limited the risk of getting stuck in the pack-ice is very high. Consequently, pilots strongly advise to wait for convoys rather than going alone.

The circumstances are leading to extensive vessel turn around times and prolonged port stays. In order to minimize the negative impact and ensure schedule adherence to/from Finland, Latvia and Estonia, Team Lines may have to take measures such as deploying an extra vessel.

Accordingly, we are to implement a winter surcharge of EUR 25 / TEU laden and empty effective as from 17. February 2010 until further notice.

For further information regarding the current ice situation please consult the attached ice report.

For further questions please do not hesitate to contact our local colleagues.

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