

## Customer Information – Update on Strike Situation in Finland (II)

The Finnish Transport Workers' Union AKT and the Finnish Port Operators Association have been negotiating all afternoon without reaching any reasonable outcome. The arbitrator is to present solutions until 03. March 2010, however the parties have scheduled another meeting for Friday, 26. February 2010. The success of those meetings and arbitration is still unknown.

In this sense it becomes evident that the strike which has been announced in all Finnish ports starting as from 04. March 2010 seems very likely. Accordingly, we are expecting following consequences of strike actions:

Port	Wed 24/02	Thu 25/02	Fri 26/02	Sat 27/02	Sun 28/02	Mon 1/03	Tue 2/03	Remarks
Kotka		NABA	EMOT NABA	EMOT	EMOT	EMOT	EMOT ALAM	CFSS might have difficulties to get all the cargo stuffed in due time due to the huge cargo flow
Helsinki			NABA	NABA				ditto
Rauma				PENG				ditto
Turku		EMOT	EMOT					

Port	Wed 3/03	Thu 4/03	Fri 5/03	Sat 6/03	Sun 7/03	Mon 8/03	Tue 9/03	Remarks
Kotka								Strike announced for 04/03
Helsinki	ALAM							ditto
Rauma	PANT							ditto
Turku								

	STRIKE ACTION ANNOUNCED
	CONSEQUENCES OF STRIKE TO BE ANTICIPATED (RESULT OF A BACKLOG OF OPERATIONS)
	LIMITED CONSEQUENCES (E.G. RESULT OF THE OVERTIME BAN)

### Legend:

ALAM	M/V A La Marine	NABA	M/V Navi Baltic
EMOT	M/V Emotion	PANT	M/V Pantonio
KLEN	M/V Klenoden	PENG	M/V Pengalia

### Announced Strike Actions:

Ice Breakers as from TUE 02/03  
 Lorry Drivers as from TUE 02/03  
 Terminals as from THU 04/03  
 Forwarders as from FRI 05/03

### TEAM LINES Deutschland GmbH & Co. KG

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#### Bank Accounts

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 SWIFT-Code NDEADEF  
 VAT Reg. DE249364968

Sitz der Gesellschaft: Hamburg · Handelsregister Hamburg  
 HRA 104526 · Persönlich haftende Gesellschaft:  
 Verwaltung TEAM LINES Deutschland GmbH  
 Handelsregister Hamburg · HRB 96549  
 Geschäftsführer: Søren S. Pedersen

Wednesday, 24. February 2010

Although the strike is very likely to take place, it is not yet clear what the duration and the impact of this possible strike will be. Team Lines will not call for a booking stop until further notice.

Customers can rest assured that Team Lines will make the utmost endeavours to carry your cargo to the respective ports of destination in accordance with the terms and conditions of its governing Seaway Bill.

No doubt you will understand that, in the given circumstances, the carriage of your cargo could suffer from delays and that Team Lines might be necessitated to make changes to its advertised sailing schedules and has to reserve all of its rights under the Team Lines Seaway Bill.

We also seize this opportunity to announce that any costs for storage which could be traced back to the strike situation cannot be accepted by Team Lines. Furthermore, please consider the "temporary storage" under the relevant customs code regulations and the obligations therefrom. Customers are kindly requested to take all precautions in this respect.

We would like to take the opportunity to apologize in advance for any inconvenience caused.

We will keep you updated about the development of the situation in due time. However, please kindly refer to our operating schedule to gain the latest vessel updates.

Please do not hesitate to contact the local Team Lines office for any further information or queries regarding your cargo.

For further questions or guidance on the strike situation please do not hesitate to contact:

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