



Tuesday, January 26, 2010

## Customer Information – Crane Breakdown in Åhus - Update

Dear Customers,

You have been informed already that container handling operations in Åhus had to be terminated due to the crane collapse.

In cooperation with our local colleagues, we have been considering possible alternatives to cope with the backlogged and future Åhus cargo. At least for the actual week alternative ports must be considered in order to safeguard the cargo flow. In line with our terms and conditions as per article 18 "Methods and Routes of Carriage", Team Lines offers the option to re-route your containers for M/V Freya via the port of Norrköping.

Please take particular note of the Team Lines vessels concerned:

- M/V Freya → operations were ceased on 22/01  
→ the vessel could be only partly discharged and not loaded at all  
→ all cargo booked on this departure will be shifted by 1 week provided that the vessel will be operated
- M/V Elisabeth → Norrköping will be called instead of Åhus  
→ import cargo to AHU routed via NRK ETA 26/01/2010  
Please make sure to arrange all haulage from Norrköping accordingly.  
→ export cargo from AHU will be rolled to next departure

The port of Åhus is taking any effort to put into service a mobile crane by the end of the week. Team Lines is awaiting the soonest confirmation whether M/V Freya will be operated by the end of the week.

Please be reassured that the port of Åhus and Team Lines are taking any effort to return to regular operations as soon as possible.

We hope for your kind understanding and will keep you posted about latest developments.

In case you have any further questions please refer to your local contacts.